



220 Sherway Drive  
Etobicoke, ON M9C 0A7

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## **BEREAVEMENT & SUPPORTIVE CARE COUNSELLOR**

- Position:** Temporary full-time (1.0 FTE); fixed two (2) year term vacancy replacement
- Schedule:** 5 days per week with evenings and some weekends as required
- Location:** On site at the Hospice (Etobicoke)
- Compensation Highlights:** Salary range: \$33.33 hourly to \$41.02 hourly; 15 days vacation, 5 personal days; competitive health and dental benefits (after probation); participation in Healthcare of Ontario Pension Plan

### ***About Dorothy Ley Hospice***

Dorothy Ley Hospice (DLH) has been caring for community members in Etobicoke, West Toronto and Mississauga for more than 35 years. As one of Ontario's oldest and most established hospices, we're helping to lead the future of hospice palliative care. We offer community and hospice residential palliative care, as well as grief and bereavement support. Our compassionate team of palliative care physicians, nurses, staff, and volunteers provides support and care to over 2,000 individuals annually.

### **THE OPPORTUNITY**

Reporting to the Director, Community Programs & Quality, the Bereavement and Supportive Care Counsellor (BSCC) provides psychosocial support and counselling to individuals living with serious illness and caregivers in the residential hospice program. This support may include anticipatory grief counselling, education, and connecting individuals to internal and external resources. The role includes active participation in family meetings and integration within the residential care team. The counsellor may also offer support to clients and families in the community, as needed.

As a member of the Bereavement Team, the BSCC also provides one-on-one grief counselling and facilitates support groups for bereaved individuals and caregivers. Using a trauma-informed approach, the BSCC conducts assessments, develops supportive care plans and provide individualised, culturally sensitive and trauma informed, supportive care and counselling.

### **KEY RESPONSIBILITIES**

- Assess needs, develop and maintain care plans using a person-centered, trauma informed, and culturally appropriate approach to care.

- Work in an interdisciplinary team to provide general psychosocial supportive care in the DLH residential hospice and in the community as needed.
- Facilitate family meetings and navigate complex care issues as part of a multidisciplinary team.
- Provide anticipatory grief support and counselling.
- Provide one-on-one bereavement support and counselling to individuals in person, by phone and/or via videoconference. This includes providing support to those with complex needs.
- Facilitate grief support groups and/or caregiver support groups.
- Identify and respond appropriately to risk (e.g., suicidal ideation, complicated grief, trauma responses) in collaboration with the clinical team.
- Connect individuals with resources and facilitate access to other hospice services, and external health and social services as appropriate.
- Deliver education sessions and webinars to community groups and partner agencies.
- Work with DLH volunteers, providing volunteer support and mentorship, in collaboration with Volunteer Services staff.
- Maintain up-to-date and accurate client records and support data needs for reporting and quality improvement initiatives.

### **QUALIFICATIONS**

- Registered Social Worker (MSW preferred, or BSW with considerable counselling experience), Registered Psychotherapist, or equivalent work experience as recognized by the Hospice
- An active member in good standing with the applicable regulatory body/college
- Minimum of 2 years experience providing counselling
- Ability to work flexible hours, including some evenings and weekends
- Ability to triage and accurately assess psychosocial needs as well as grief
- Sound knowledge of trauma informed care, psychosocial dynamics of illness, loss, trauma, death and bereavement
- Demonstrated excellent interpersonal and communication skills
- Effective and efficient organizational and time management capabilities
- Prior experience in hospice, health care or non-profit organizations is an asset

### ***We Want To Hear From You***

The Dorothy Ley Hospice is committed to building an inclusive environment and will provide accommodations in accordance with the AODA – Accessibility for Ontarians with Disabilities Act. Please indicate in your application any accommodations you will require



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throughout the recruitment process. The Dorothy Ley Hospice is an equal opportunity employer with a commitment to cultural competence and diversity.

Please note that we do not use artificial intelligence (AI) in any part of our recruitment process.

Interested candidates should submit in electronic format a covering letter and their resume, to Human Resources at Dorothy Ley Hospice [hr@dlhospice.org](mailto:hr@dlhospice.org) by **May 8<sup>th</sup>, 2026**. We sincerely thank all candidates for their interest. Only those candidates selected for interviews will be contacted.