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*“How we care for and serve others matters. Meeting standards equates to the minimum requirement, consistently surpassing standards to excellence is the goal. Knowledge must resonate and be transferred through our hearts to hands that touch others. This is the art and science of palliative care. Many are suffering who need us to be great at what we do. Quality is defined by those we are caring for; their measurement confirms our achievement of practicing to excellence. It takes a team with skill honed by the people and families we serve. Their legacy I am honored to have shared in and strive to carry forward. To advance further we do so together.”*

Tracey Human is an ardent proponent of transformative healthcare rooted in knowledge-to-action and applied empathy to positively impact the illness experience for people and families living with and dying from life-limiting illnesses.

She has 42 years in palliative care practice, high acuity to community-based care, front line and in leadership as well as in various communities of practice capacity building grassroots to system level. Tracey considers it a tremendous privilege to teach and mentor palliative care skill and programming cross sector in Ontario as well as care providers in the Congo and China.

Tracey has served in her present role 15 years as Director of the Palliative Care, Pain & Symptom Management Consultation Service (PPSMC) for Toronto; is Chair of the provincial Intellectual and Developmental Disability Palliative Care Committee (IDD-PCC); a member Canadian Palliative Care Nursing Association (CPCNA); past member of the Ontario Palliative Care Network (OPCN) Hospital Model of Care working group, Clinical Advisory Council, Ontario Palliative Care Competency Framework working group; past Chair of the provincial Palliative Care Consultation Network (PCCN); past member of the Toronto Central Hospice Palliative Care Network and it's Board of Directors; served on the Ryerson University (currently known as Toronto Metropolitan University) Advisory Council to the Health Services & Health Information Management Programs.